List of Correspondents

2023-24
Our offices

Easily find contact details for our global offices by visiting www.nepia.com/contact or search our contacts by office by clicking on the relevant location below:

Global emergency contact line
If you are unable to reach your usual contact out of hours you can call the emergency line: +44 191 232 0999

IMPORTANT
Any matter requiring attention out of office hours should be communicated by telephone/mobile.

NorthStandard Limited.
Registered in England No. 505456.
Our people – key contacts

Easily search and filter our online contacts by speciality or office location then add to your MyNorth Address Book: [www.nepia.com/about-us/our-people](http://www.nepia.com/about-us/our-people)

Quickly find our specialist contacts by clicking on the relevant icons below:

- **Leadership Team**
- **P&I Management**
- **FD&D**
- **Cargo**
- **Loss Prevention**
- **Personal Injury**
- **Correspondents**
- **Admiralty**
- **Underwriting**
- **Pollution**
- **North Hull**

**Global emergency contact line**
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North does not appoint agents, but when necessary utilises the services of correspondents overseas, either experts or lawyers, (marked thus*), who are listed in the following pages. Members and/or Masters are requested to make direct contact with the appropriate correspondent when time does not permit them to make prior contact with the Club.

Whilst the Club has endeavoured to list correspondents’ Email addresses it should be noted that messages sent by Email are not received instantaneously and therefore urgent messages requiring immediate action should not be sent by Email. All appointments are made on behalf of Members and appointments made directly by the Member/Master should be reported to the Club as soon as possible with details. For the convenience of Members the list is arranged in alphabetical order of countries, with a corresponding index of ports served.

Correspondents are not agents for service of process upon North of England P&I Association Ltd, North of England P&I DAC or any other North Group company.


First Call

Hudson Tactix and Shuman Consulting Services have developed the First Call service for North’s Members who are disembarking crew for medical treatment in the USA only.

If crew members are injured or suffering an illness, Masters are encouraged to call the ‘First Call’ Tel: numbers. Hudson Tactix or Shuman Consulting Services will arrange medical attention, transport to and from the ship, and treatments at a reputable treating facility. This service also includes the control and auditing of medical costs.